

# "Goin' Home" - A Utility Employee Training Session



## 'Goin' Home'



This fast paced, audience interactive presentation, realistically reflects a "day in the life" of a utility employee. Several safety/security scenarios are presented, discussed and successfully overcome by the participants in order to return safely home EVERY day. New, experienced, inside/outside staff and management will enjoy the presentation style, photographs and videos that graphically depict the potentially dangerous and sometimes humorous encounters that utility employees may face daily. Challenges will include (not limited to) dealing with angry customers, de-escalating confrontations, emergency response plans (ERP), active shooter protocols, computer security, identity theft/fraud response(s) to minimize due-diligence litigations, connect/disconnects, motor vehicle operations and crashes, gangs/drugs, improvised explosives, clandestine drug labs, marijuana grows and counter-terrorism considerations.

### This is a "must see" experience! Learn your reason for "goin' home"?

The trainer is Stefan V. Salmonson, president of PROtective Services, Inc. He is a licensed deputy sheriff/tactical trainer, licensed private detective, licensed protective agent, certified personal protection specialist (Body Guard), international security consultant, experienced military specialist, contract investigator (Top Secret clearance) for the U.S. Government, airline transport pilot and professional speaker. PROS is a Minnesota based company.

**March 30, 2010**  
**City of Waite Park**  
 City Hall  
 19 13th Ave. N. & Division  
 Waite Park, MN

**Six Certification Hours**  
**for Full Day Attendance\***

There is **NO** charge for  
 this session.

**This training session is**  
**made possible through a grant**  
**from USEPA.**

\*Related Certification Hours

Class: MRWA "Goin' Home" - A Utility Employee Training Session  
 Date & Time: March 30, 2010  
 8:00am - 4:00pm (Lunch from 12:00pm-- 1:00pm- on your own)  
 Location: City of Waite Park  
 City Hall  
 19 13th Ave. N. & Division  
 Waite Park, MN

Register: Online at: [www.mrwa.com](http://www.mrwa.com) or by calling 800-367-6792  
 or fill out the form below and return to:  
 Minnesota Rural Water Association  
 217 12th Avenue SE, Elbow Lake, MN 56531  
 Phone: 800-367-6792 \* Fax: 218-685-5272

There is NO charge  
 for this session!

Name: \_\_\_\_\_  
 Title: \_\_\_\_\_ Representing: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 E-mail: \_\_\_\_\_